What i as a user of my internet service, which is local for me, I love the fact that it's so easy to for me to go to a local area to pay for my service...I had other service through the phone company and i paid more for something i didn't even like..it was too hard to get online, I like the fact that my service, pnx...is local, and if i had a problem, which by the way i have never had a problem getting online, i could call them up...local number, no automated answering service....I really enjoy this service...I wouldn't like internet service through my phone company, i had that sort of service before and i did not like it...Thank you for listening.